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BLOOMINGTON, IN

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# SOUTH CENTRAL COMMUNITY ACTION PROGRAM

**2018  
ANNUAL  
REPORT**



South Central Community Action Program

**SCCAP**

*Empowering people to reach their potential*



# Mission Statement

We provide opportunities for low-income individuals and families to achieve personal and economic independence.

# Vision Statement

We envision all individuals having the support and resources needed to attain a quality lifestyle and self-sufficiency.

# Our Purpose

South Central Community Action Program, Inc., is a not for profit organization designed as the Community Action Agency for Monroe, Morgan, Owen, and Brown Counties.

Since 1965, the purpose of SCCAP has been to reduce the extent and impact of poverty in this service area. SCCAP operates state and federal programs designed to meet specific needs of low-income individuals and families. It provides support and opportunities for self-development efforts by the low-income community and its members and engages in advocacy and representation of the interests of the low-income community, while facilitating self-representation. It networks with public and private agencies concerned with improving the quality of human life and demonstrates innovative and effective approaches for dealing with the causes and effects of poverty.'

# Our Promise

Community Action changes people's lives, embodies the spirit of hope, improves communities and makes America a better place to live. We care about the entire community and are dedicated to helping individuals help themselves and each other.

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All SCCAP services are provided without regard to race, age, color, religion, sex, disability, national origin, ancestry or status as a veteran.

# A Word from the Board of Directors

What an exciting year it has been at the South Central Community Action Program! We have welcomed new Board members, attended some great board trainings, revised our entire by-laws and had some lively discussions about how we can affect change, for the best growth of the organization and the best ways to serve our clients.

A favorite quote of mine is by Martin Luther King, Jr, who said “Everyone can be great, because everyone can serve”. The idea that individual people can (and do) make a difference is often forgotten in our technology-filled, busy, daily lives.

There are two important ideas in Dr. King’s quote. The first, “Everyone can be great...” means ...you, I, your next door neighbor, your best friend from elementary school, your children or grandchildren, everyone!

And the second part, “...because everyone can serve.” Each of us can serve something greater than ourselves. I truly enjoy serving the South Central Community Action Program. Look at the numbers in this annual report. Look at the number of people served by our programs!

As I said, our Board welcomes new members. We actively seek those who want to serve the mission of the South Central Community Action Program! We welcome anyone who would like to work on a committee, help with an event, or just help us get the word out about our mission!

Our Board consists of fifteen members who live in the communities we serve, and we are making a difference! Our programs provide opportunities for low-income individuals and families to achieve personal and economic independence.

Our vision is for all individuals to have the support and resources needed to attain a quality lifestyle and self-sufficiency.

We happily serve this mission and welcome you to join us in our vision.

Tricia Bock  
SCCAP Board President





## A Word from SCCAP's Executive Director

I'm often reminded of the great privilege I have of being a part of the Community Action Network. We at South Central Community Action Program, Inc. are a small part of the over 1000 Agencies in the United States and Puerto Rico who come alongside families and individuals in their efforts to become self-sufficient. We address the root causes of poverty by building a community that's mindful of the struggles men, women, and children are facing every day.

When someone is facing losing their home or choosing between putting food on the table verses keeping the lights on, we are there. When someone has a home that is costing them a fortune to heat or is even a danger to their health, we are there. When parents are looking for a safe and nurturing place for their little one's pre-k education that includes them in that process, we are there. From helping folks navigate obtaining insurance to being a listening ear or a voice on their behalf, we are pleased to say that we are there.

While much of what we do is funded by the Federal Government and the State of Indiana, we also are very fortunate to have the generous support of local government, businesses, partners, individuals and volunteers. Some contribute financially, others with their time and expertise. We are very grateful to everyone who contributes and makes the work we do possible.

We are especially thankful for the men and women who comprise our Board of Directors. Their willingness to serve in a volunteer capacity and provide their wisdom in guiding our agency is very much appreciated. We could not fulfill our mission without them.

SCCAP's staff serves the community in such a tremendous capacity that there's really not an ample way to thank them. They are the strength of the agency. The work they do is much more than a job, some would say it's a calling. Staff walk in that calling daily with enthusiasm and thoughtfulness. We are extremely fortunate to have such a wonderful group that cares so deeply for the folks we serve.

In 2018 we made a difference every day with a lasting impact for generations to come. Thank-you to all who contributed so greatly to SCCAP's mission in the community this past year!

Frank Peacock  
Executive Director

# Energy Assistance Program

Low-Income Home Energy Assistance, or EAP, as we call it, is an amazing program that helps qualifying clients pay their energy bill. Here at SCCAP, we do our best to help community members file their application and answer any questions we can. In 2018, we facilitated utility payment assistance to 4,713 individuals. This number includes both heating and cooling assistance for winter and summer months.



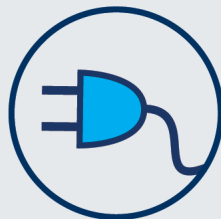
We also hosted four Energy Education Events in each of the four counties we operate in to better serve our clients so that they can not only receive assistance in paying their energy bills, but hopefully also lower them substantially. This is a great opportunity for community members to get their questions answered if they are unfamiliar with the program. They are also able to win free prizes at this event such as LED light bulbs and gift cards.

## Weatherization

The Weatherization Program continued to make strides in improving the quality of life for many residents in Brown, Monroe, Morgan, and Owen counties in 2018. We were able to provide non-emergency WX energy assistance to 64 individuals. This assistance will continue to be effective in their homes for many years to come.

The staff focused on working hard to raise awareness and educate the community and potential clients about the many benefits of weatherizing their homes, which are sometimes overlooked. They did this by utilizing eye-catching and easy to understand graphics like the one to the right.

### The Benefits of a Weatherized Home



ENERGY COSTS SAVINGS



WATER COST SAVINGS



LESS OUT-OF-POCKET  
HEALTH COSTS



LESS UTILITY BILLS  
LATE PAYMENTS & FEES

# EMERGENCY REPAIR & REPLACE

For many years South Central Community Action Program has been able to help families with paying their heating bills in the winter through our Energy Assistance program. Thanks to our Weatherization program we also have been helping families reduce their energy use and make sure they are using a safe and healthy heat source, all while saving them money. The Energy Assistance Program and the Weatherization program have always worked hand in hand to address the needs of low-income members of our community who face the harsh realities of keeping themselves and their families warm and safe during unwieldy Midwest winters.

These are important services to many in our community, but we here at SCCAP and our partners at Indiana Housing and Community Development Authority (IHCDA) are always seeing how we can do more to better serve our clients. One issue we have faced while administering these programs in the past is that if a home had an inoperable or otherwise unsafe furnace we sometimes did not have the ability to help replace or repair it. We are happy to report that all changed this year! Because of a new program funded through IHCDA and the Energy Assistance Program, we now offer a new service to our clients, Emergency Repair and Replace (ERR).

The Emergency Repair and Replace program ran from December 1st to March 15th, and this past season we were able to help 24 households gain a safe, healthy, and more efficient way of heating their homes. A new or repaired furnace can have a multitude of effects on a home including healthier breathing air, lower energy bills, and a safer household all around. Some examples of heating systems that were determined to be unsafe and were either fixed or replaced were space heaters and a radiant ceiling heating system. To be eligible for ERR, the client must've been a homeowner and belonged to one of the at-risk categories, which include someone in the household who is 60 and older, 5 and younger, disabled, or a veteran. We are so happy that we were able to administer this program to some of our most vulnerable clients this season, and we hope to bring it back next winter, and be able to help even more households.

If you are interested in applying for Energy Assistance or Weatherization please visit our website at [www.insccap.org](http://www.insccap.org) or call our office at (812) 339-3447. Applications for Energy Assistance will open in August 2019 and Weatherization applications are open year-round. This year's Emergency Repair and Replace program has come to a close, but check back next winter for this opportunity.

# Housing Choice Voucher

Our HCV program had 340 active vouchers across Brown, Monroe, Morgan, and Owen counties in 2018. The Housing Choice Voucher, also known as a Section 8 Voucher, is a way to assist low-income households with safe and sanitary housing. It allows families and individuals to find their own rental units within U.S. Housing and Urban Development's (HUD) guidelines. The household's rent is subsidized based on their income. This year we were not able to open up the waiting list for new clients, but we are hopeful that we will be able to help new clients in 2019.



## Thriving Connections

SCCAP's Thriving Connections initiative had a great 2018! It was an especially joyous time in September when the Captains and Allies were matched to form their ships. These ships will work together to learn and grow with one another and navigate all kinds of goals over the coming months, as well as create life-long bonds of familial friendship.

In case you might not know, Thriving Connections' most basic goal is bringing people together across race and class lines to get rid of poverty. We start out educating and establishing relationships between people called Captains, who live without enough resources, and people called Allies, who have enough resources. The Thriving Connections community meets every week for dinner and programming for both adults and children. In addition, Captains meet with their Allies at other times to work on education, financial, and personal goals.





# Growing Opportunities

SCCAP's hydroponic greenhouse initiative had another successful year in supplying hands-on job training to participants at Stone Belt all while creating fresh, healthy produce for our communities. We partnered with Mother Hubbard's Cupboard and Hoosier Hills Food Bank to offer fresh produce to individuals and families in need. We also sold produce at local farmers markets and sold to local restaurants in Bloomington.

Some exciting new things that happened in 2018 were that Growing Opportunities greens were used in Community Kitchen's Chef Challenge event as the secret ingredient! The competing chefs found different ways to incorporate G.O. lettuce into their dishes. It was such an exciting, fun way to meet new community members and help be included in this wonderful fundraiser for Community Kitchen.

One more great piece of news to come out of 2018 was that our greenhouse manager and Growing Opportunities Program Director, Errin Logsdon, was invited to present a session at the National Community Action Conference in Denver. She did an amazing job sharing the details of how Growing Opportunities works and how it has impacted out community.



# Covering Kids and Families

2018 was quite a big year for the Covering Kids and Families initiative, not only because we gave health insurance options counseling to 1,629 individuals, but also because we gained two new Health Navigators. A former SCCAP Board member and longtime advocate in the community, Amy O'Brien joined the team to reach out, inform, and assist our clients in understanding and signing up for healthcare. Another new addition to the CKF team was Jessica Martlage, who works diligently with Amy to find new places to do outreach events and get the word out about how to get covered.

**Worried about healthcare coverage?**

Healthcare Coverage for All  
covering kids & Families of Indiana

**We've got you covered!**

# Head Start & Early Head Start

Head Start hosted Parent Meetings at each site, every other month, in order to keep the family involved and interested in their child(s) education. Parent Meetings are a great way of getting the parents in the door of where their child goes to learn and grow every day. We like to update parents on what is going on in the Head Start world, and also what is going on at SCCAP. We try our best to always update parents on services and programs SCCAP offers, that they may be interested in.

Policy Council Meetings were held monthly, and were open to all families to attend. Our Policy Council did an excellent job this year of making decisions for the Head Start Program, while keeping the child's best interest at heart. Policy Council is made up of devoted parents and staff of SCCAP, but as mentioned above, all parents are welcome to attend meetings and offer their input. Fatherhood and Motherhood programming were also available to the parents as a resource of getting more involved. For the fathers, we held Mighty Men meetings and for the mothers, we held Wonder Women meetings.

Other parent involvement opportunities were held throughout the year, such as Family Fun Nights in the Fall and Spring, and a Parent Appreciation Night. We also held Parent Workshops throughout the year. The workshops addressed the following topics: Safe Sleep, Child Development, Challenging Behaviors & Discipline, Regulation Emotions, Transitioning to Kindergarten, Transitioning to Preschool (for Early Head Start families), First Aid/CPR, Gun Safety, Importance of block play, and Early Literacy Skills.



# 2018 Head Start Policy Council

Sabrina Isom (President) : Jack's Defeat Creek  
Kimberly Johnson (Vice-President): Highland Park  
Stormy McCarthy (Secretary): Jack's Defeat Creek  
Tom Pappas (Rep to SCCAP Board): Lindbergh  
Shelby Vaughn: Jack's Defeat Creek Alternate  
Berta Hogan: First United  
Cheri Smith: First United  
Mary Harris: Broadview  
Jennifer Zengerling: St. Paul  
Kaiti Kuciejczyk: St. Paul Alternate  
Ingrid Davenport: Fairview  
James Scott: Fairview Alternate  
Marcela Adorno-Hernandez: Walnut Woods  
Whitney Bredeweg: Grandiew  
Michelle McIntire: Templeton  
Katie Kiger: Home Based  
Crystal Castonia: The Edge  
Jamie Brickley: The Edge Alternate

Community Member – Jennifer Myers

Community Member – Sara Egli

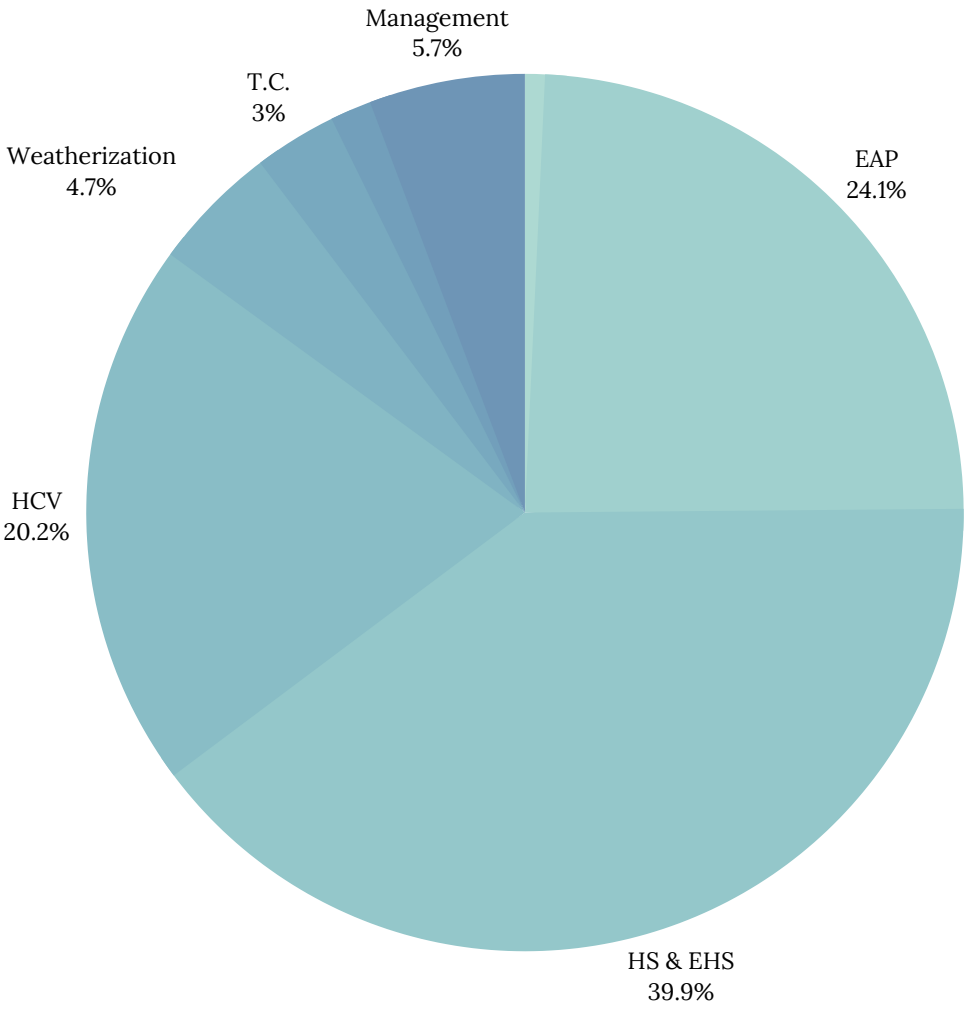
Board of Directors Representative – Shelli Yoder



# 2018 FINANCIALS

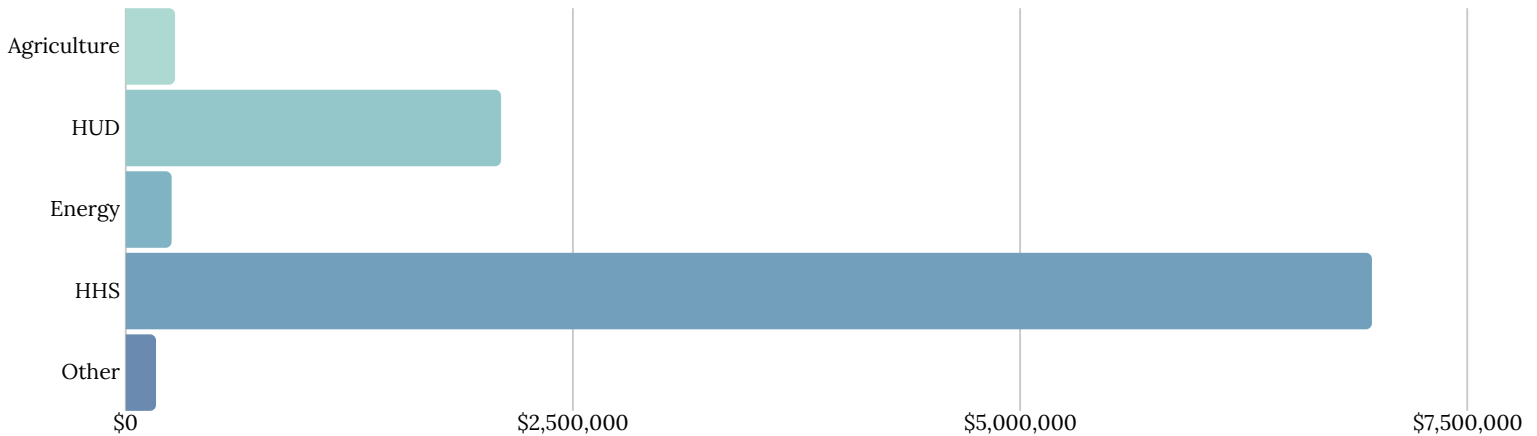
## OPERATING EXPENSES

Affordable Housing.....	\$80,600
Energy Assistance Program (EAP) .....	\$2,655,891
Head Start & Early Head Start.....	\$4,391,858
Section 8- Housing Choice Vouchers.....	\$2,227,903
Weatherization (LIHEAP & DOE).....	\$514,068
Thriving Connections.....	\$335,162
Other Program.....	\$167,461
Management & General.....	\$632,245



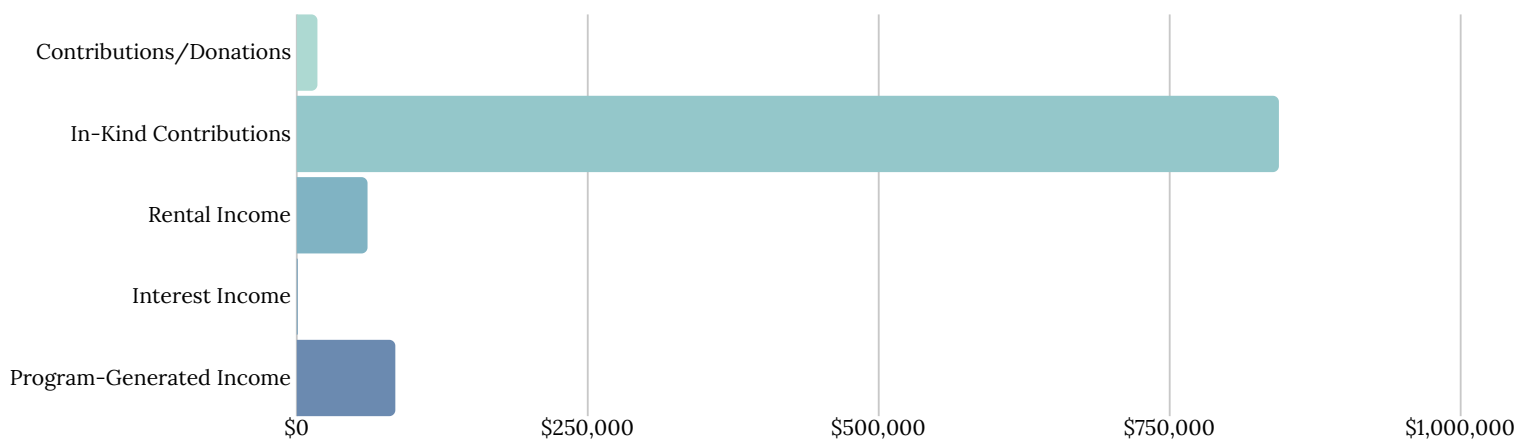
# 2018 FINANCIALS

## PUBLIC FUNDS RECEIVED



U.S. Department of Agriculture.....	\$270,339
U.S. Department of Housing & Urban Development.....	\$2,093,107
U.S. Department of Energy.....	\$251,145
U.S. Department of Health & Human Services.....	\$6,961,858
Other State & Local Funds.....	\$164,050

## PRIVATE FUNDS RECEIVED



Contributions/Donations.....	\$16,937
In-Kind Contributions.....	\$843,032
Rental Income.....	\$59,984
Interest Income.....	\$14
Program-Generated Income.....	\$83,866



# 2018 Board of Directors

## MONROE COUNTY

Tom Pappas: Low Income Sector Representative from the Head Start Policy Council

Peter Seybold: Private Sector Representative from the White River Labor Council

Kelly Walter: Private Sector Representative from Area 10 Agency on Aging

Bethany Penrod: Low Income Sector Representative

Stacy Jane Rhoads: Public Sector Representative by County Commissioner's Appointment

Shelli Yoder: Public Sector Representative by the Mayor's Appointment

## BROWN COUNTY

Tricia Bock: Public Sector Representative

Gloria Lawson: Low Income Sector Representative

Sandy Higgins: Private Sector Representative

## MORGAN COUNTY

Kathryn Byrd: Low Income Sector Representative

Amy Guerrettaz: Private Sector Representative

Susan Rinne: Public Sector Representative by County Commissioner's Appointment

## OWEN COUNTY

Wally Deford: Private Sector Representative

Lori Watkins: Low Income Sector Representative



2018



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